

**humboldt**  
relax. and get moving.

100 New Boston Drive  
Canton, MA 02021  
P. (781) 821-8777  
Toll Free (800) 225-9845  
F. (781) 821-8374

[www.humboldt.com](http://www.humboldt.com)

DOT No. 363405

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relax. and get moving.



### Humboldt Stress Remover #2

An international move should be an exciting experience, full of new opportunities, not angst and uncertainty.

### Humboldt Stress Remover #1

We will quickly address any and all issues that occur during the moving process.



### Stamp your passport to easy street.

No doubt, moving to a new country is exciting. A new land...a new culture...a new life. But with the excitement comes a fair amount of complication and unfamiliar challenges. It's unavoidable. Whether it's acquiring the proper customs documentation, prepping and packing your belongings for the rigors of international shipment, or booking the various modes of transport you'll require, there's much to think about and even more to do.

Humboldt has been relocating families for more than a century, since 1905 in fact. As the largest international moving company in New England we know precisely what it takes to make international moving a stress-free experience for our clients. With a dedicated division, complete with specially trained Global Move Specialists and Crews, you can be sure your shipment is in good hands.

Humboldt is part of the UniGroup Worldwide UTS network. The connection gives you access to over 1,500 proven partners worldwide and peace of mind that you'll receive quality service on both ends of your move.

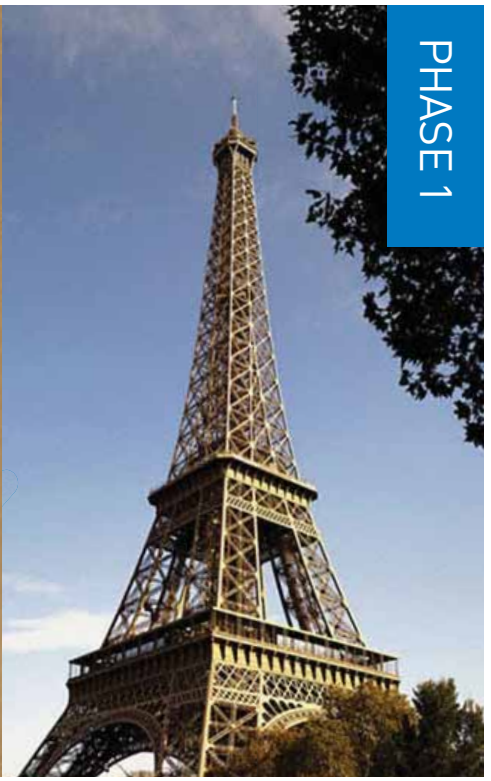
We know every detail of the process and how to plan for each one. We'll consider the possibilities you never knew existed, and plan for what you could have never anticipated. So, sit back. Relax. And learn what it's like to move across national borders with Humboldt.

### Understanding your international move.

No two international moves are alike, so the first step in your move is a consultation with a Humboldt Global Relocation Consultant. We need to understand your needs and educate you on the preparation involved in an international move.

Our services are designed to address each individual item in a way that completely removes the burden from you. Our number one goal is eliminating the stress from the process.

During our initial consultation, we'll assess your situation by visually surveying the items you'll be moving or storing. Humboldt also offers both short- and long-term storage in our safe and secure warehouse. Following the consultation, we'll get back to you with a proposal customized to your specific needs within 48 hours.



PHASE 1



### Humboldt Stress Remover #4

We realize that your time is valuable. We'll work hard to be on time, every time.



### Humboldt Stress Remover #3

You will have all of the information that you need from us up front to successfully plan and budget your international move.



## Booking your move.

Upon acceptance of our proposal, a well-trained, highly knowledgeable Humboldt Global Move Specialist will get in touch with you to book your move. As your single point of contact, their phone number is the only one you'll need to address any issue related to your move. In this initial conversation, they'll explain specific details about your move and gather unique important information and requirements that will make the move go more smoothly.

If you have pets, high-value items, need temporary housing or have special timeline considerations, now is the time to communicate them. Unlike a domestic move, each unique detail or special request may have ramifications on multiple legs of the journey.

Having accurate information is critical to a successful international move, and one of the key goals of the Global Move Specialist is to make it as easy for you as possible. A major part of this involves planning for customs. Rules and regulations can vary greatly from country to country. And while your Global Move Specialist knows them well, it's just as important we gain a detailed picture of the types of items you'll be moving, so we can make the necessary arrangements and inform you of important information. This information will also enable us to present the right insurance options to you, book the right modes of transportation and plan for proper packing, wrapping and crating.

## Planning your international move.

Your Humboldt International Global Specialist will call to confirm and secure exact dates and times. In addition, they'll follow up with you regarding customs documents, moving requirements, and needs at your destination. We'll also walk you through the Humboldt International moving checklist (see below).

### Humboldt International Moving Checklist:

#### One month until move

- Book moving date as far in advance as possible
- Arrange insurance coverage for move
- Make list of what goes and what stays behind
- Ensure passport, visas, and any vaccinations are up to date
- Cancel club memberships, advise schools, doctors, dentists, etc. of your departure. Obtain copies of your medical records

- Arrange forwarding for your mail
- Transfer or close bank accounts and check tax status
- Cancel regular deliveries
- Talk to Humboldt about your storage needs

#### Three weeks until move

- Sort out your loft, attic, shed, and garage
- Contact your board of elections to arrange for absentee ballots





## Moving Checklist Continued.

### Two weeks before move

- Schedule disconnection of cable, phone, and internet service and arrange utility meters for gas, water, and electricity to be read on the day of your move and any bills to be forwarded
- Arrange collection of any rented items
- Start emptying refrigerator and freezer

### One week before move

- Get together and make copies of important documents (keep one set, give another set to Humboldt) and prepare to carry them with you on the move
- Forward all required documents to Humboldt, including: passport copies, completed and signed customs forms, insurance application(s) and other required documents
- Double-check details with Humboldt

- Empty safety deposit boxes

- Drain lawn mower and other power equipment of oil and gas
- Pack suitcases with items you'll need on your trip and immediately upon arrival

### On moving day

- Leave the hard work to the Humboldt moving professionals
- Be available to the Humboldt crew and complete a final walk through to ensure all items have been taken and nothing has been left behind
- Keep valuables and medicine with you
- If no one is moving into your old home, turn off the power and water, secure the house and hand the keys to your real estate agent
- Relax. And get moving.

## Moving day.

To start the day, the Humboldt crew arrives and completes a walk through of your home to understand the parameters of the move. From there, they will begin the packing and wrapping of your belongings and take a written inventory of the goods.

Humboldt uses only the highest-grade packing materials, so you can rest easy knowing your belongings will arrive safely and intact. We'll pack and label boxes and place them in shipping containers for the type of transit you're using. We'll also cover all your furniture with special wrapping designed to protect against the elements of overseas transit and use specially designed international crates for added protection of items of extreme value or intricate nature.

Disassembly of simple furnishings like bed frames is included, but for larger and more intricate furnishings, optional handyman services are available. Check with your Global Move Specialist to determine if you'll require those services.

During moving day, a Humboldt Global Move Specialist will be in constant contact to ensure that everything is going smoothly. This will also be the time any outstanding paperwork or questions are addressed.



**Humboldt Stress  
Remover #6**

We will handle every one of your belongings as if it were our own.

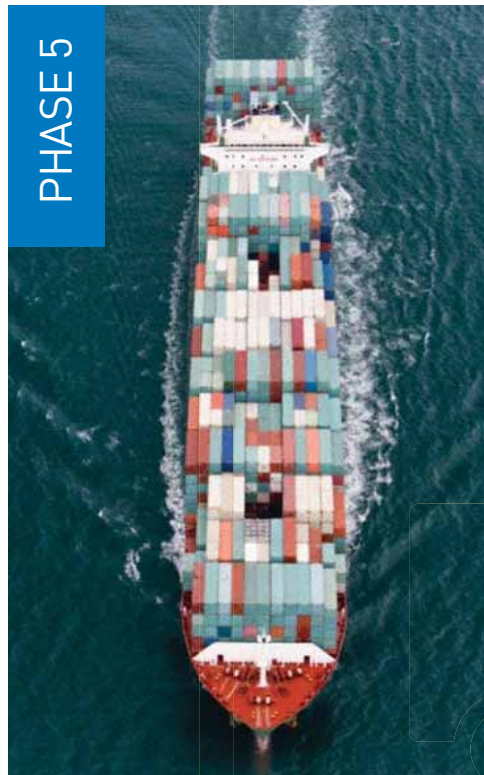
**Humboldt Stress  
Remover #7**

Your belongings will be safe and secure for the entire international moving process.

**Humboldt Stress  
Remover #5**

We strive to provide a level of experience, knowledge, and planning that is unparalleled in the international moving industry.

## PHASE 5

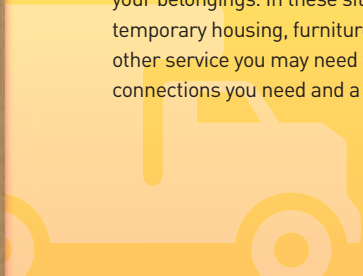


### In Transit.

Your Humboldt Global Move Specialist will remain in constant contact with you throughout transit to update you on key checkpoints in shipment, customs clearances, and estimated time of arrival.

If a portion of your items are heading to storage, Humboldt will transport them to our secure warehouse. Our facility has over 92,000 square feet of heated storage, 4,800 cubic feet of climate controlled storage, four climate-controlled security vaults for high-end storage needs, nine loading docks, and it's all protected by a Sonitrol security system with 14 internal/external digitally monitored cameras.

Depending on the distance of your move, you may arrive at your destination weeks before your belongings. In these situations, Humboldt can be an invaluable resource for arranging temporary housing, furniture rental, orientation tours, language training, and most any other service you may need to get acclimated with your new home. Just ask! We have the connections you need and a desire to help any way we can.

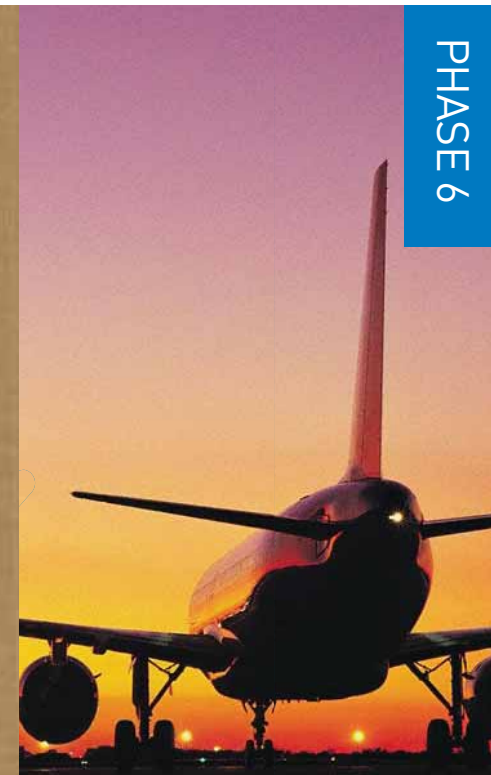


### Arrival.

Humboldt has developed a trusted network of designated approved Global Moving Partners in countries around the world to handle the last leg of your international move. They'll handle customs clearance, pick up your shipment at the port, transport it to your final destination, and complete delivery to your new residence.



## PHASE 6





**Humboldt Stress  
Remover #10**

You can always expect us to be  
efficient, professional and  
service-oriented.

**Humboldt Stress  
Remover #8**

We promise to work diligently to  
add trust, not stress, to the  
international moving process.



**Humboldt Stress  
Remover #9**

We will never lose sight of what  
our customers want.

FINAL PHASE



## Unpacking.

Your Humboldt Global Moving Partner will unpack and assemble your belongings, a service that's a part of every international move. Handyman services are available to assemble larger and more intricate furnishings. Check with your Global Move Specialist to determine if you'll require those services.

After unpacking, our Global Moving Partner will remove any moving-related debris, and your Global Move Specialist will be in touch one last time to see how you are acclimating to your new country and to follow up on the details of the move.



  
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